



# Aviation Group Client Update

Date: November 18, 2013

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## DOT ISSUES FINAL RULE ON ACCESSIBILITY OF WEBSITES AND AUTOMATED KIOSKS AT U.S. AIRPORTS

The U.S. Department of Transportation (DOT) recently issued a [Final Rule](#) regarding Nondiscrimination on the Basis of Disability in Air Travel: Accessibility of Web Sites and Automated Kiosks at U.S. Airports. The Final Rule is effective **December 12, 2013**.

The Final Rule will require:

- U.S. and foreign air carriers to make their websites that market air transportation to the general public in the U.S. accessible to individuals with disabilities.
- ticket agents that are not small businesses to disclose and offer web-based fares to passengers who indicate that they are unable to use the agents' web sites due to a disability.
- U.S. and foreign air carriers to ensure that kiosks meet detailed accessibility design standards specified in this rule until a total of at least 25% of automated kiosks in each location at the airport meet these standards.
- U.S. airport operators to meet the same accessibility standards with respect to automated kiosks.

DOT will hold a meeting for airline, airport, and ticket agent representatives on **December 11, 2013** to discuss implementation of this rule.

If you have any questions or would like further information regarding the Final Rule or the DOT meeting, please contact our office.

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